

Disclosure - Social

GRI Standards				Topics	Unit	Performance Year			Annual Target
No.	GRI Standard Title	Disclosure Number	Disclosure Title			2019	2020	2021	
1.	General Disclosures	2-7	Employees	Total FTE	Person	1,549	1,592	1,562	
			Employees	Number of Male Employees	Person	639	664	657	
			Employees	Number of Female Employees	Person	910	928	905	
			Employees	Number of Employees who are disabilities	Person	3	3	3	
2.	General Disclosures	2-30	Collective bargaining agreements	Percentage of total employees covered by collective bargaining agreements	%	100	100	100	
3.	Employment	401-1	New employee hires and employee turnover	Total employee turnover rate	%	4.87	4.02	5.25	
4.	Employment	401-1	New employee hires and employee turnover	Voluntary employee turnover rate	%	3.35	2.36	3.20	
5.	Occupational Health and Safety	403-9	Work-related injuries	Fatalities Employees	Person	0	0	0	0
6.	Occupational Health and Safety	403-9	Work-related injuries	Fatalities Contractors	Person	0	0	0	0
7.	Occupational Health and Safety	403-9	Work-related injuries	LTIFR Employees	n/million hours worked	0	0	0	0
8.	Occupational Health and Safety	403-9	Work-related injuries	LTIFR Contractors	n/million hours worked	0	0	0	0
9.	Training and Education	404-1	Average hours of training per year per employee	Average hours of training per FTE (In-house training)	Hrs	24.14	11.45	10.78	8
				Average hours of training per FTE (Public training)	Hrs	25.86	8.55	4.22	4
10.				Employee Engagement	%	-	84.6	-	80
11.	Non-Discrimination	406-1	Incidents of discrimination and corrective actions taken	Incident case of discrimination	Case	0	0	0	
12.	Customer Privacy	418-1	Substantiated complaints concerning breaches of customer privacy and losses of customer data	Total number of substantiated complaints receiving concerning breaches of customer privacy	Case	0	0	0	
			Substantiated complaints concerning breaches of customer privacy and losses of customer data	Total number of identified leaks, thefts, or losses of customer data.	Case	0	0	0	
13.	Socioeconomic Compliance	419-1	Non-compliance with laws and regulations in the social and economic area	Significant fines and non-monetary sanctions for non-compliance with laws and/or regulations in the social and economic area	THB	0	0	0	
			Non-compliance with laws and regulations in the social and economic area	Significant fines and non-monetary sanctions for non-compliance with laws and/or regulations in the economic area	Case	0	0	0	