Business Continuity Management Objectives

1. To establish and maintain a Business Continuity Management System ("BCMS") that is aligned with ISO 22301, applicable laws and regulations, regulatory requirements, and other relevant obligations. The BCMS shall be developed, reviewed, maintained, and continually improved to enhance the confidence of policyholders, customers, regulatory authorities, and all stakeholders.

2. To promote knowledge, competence, and awareness among Directors, executives, employees, and other relevant parties, enabling them to effectively discharge their respective roles and responsibilities in preventing, preparing for, responding to, managing, and mitigating the impacts of business disruptions or crisis events, as well as restoring critical business activities within the prescribed recovery timeframe. This is intended to ensure the continuity of business operations and service delivery while strengthening the Company's organizational resilience and its ability to withstand, adapt to, and recover effectively from events that may adversely affect its business operations.

3. To ensure that Business Impact Analyses and Risk Assessments are conducted and reviewed at least annually, or whenever a material change occurs, in order to establish appropriate recovery objectives and determine suitable business continuity strategies and measures capable of effectively addressing business disruptions and minimizing their impact on the Company's business operations.

4. To ensure that the Business Continuity Plan ("BCP") and other related response and recovery plans are developed, reviewed, and updated at least annually, or whenever a material change occurs, to ensure that such plans remain appropriate, current, and effective in responding to business disruption events, restoring critical business activities, and maintaining the continuity of the Company's business operations.

5. To ensure that the Business Continuity Plan ("BCP") and other related response and recovery plans are exercised and tested on a regular basis, and at least annually, in order to enhance the preparedness of personnel, processes, and critical resources, as well as to assess the effectiveness of such plans and the Company's overall capability to manage business continuity effectively.

Remark: The English version is a translation of the original Thai document and is provided solely for informational purpose.